

Date: _____

Cookson Transaction #: _____

Job Name: _____



**THE
COOKSON
COMPANY,
INC.**

Product Warranty

The Cookson Company, Inc. warrants its products and electrical components against defects in material or workmanship for a period of 24 months from the date of shipment. Every Cookson operator has been tested for proper operation prior to shipment. Cookson agrees to repair or replace, at Cookson's discretion, any parts which are determined, by Cookson, to be defective. This warranty does not include materials or labor that may be required due to site conditions, adjacent construction, incorrect installation, lack of maintenance, lack of access, ordinary wear, abuse or neglect.

Finish

Cookson's FinalCote Coating System and ColorCote Powder Coat finishes shall be warranted against fading, cracking, blistering, flaking or peeling for a period of 2 years from the date of shipment, and be free of corrosion when the material is subjected to salt spray resistance test ASTM B-117 for 1000 hours. The design of coiling products, by nature, will abrade virtually any applied finish and this warranty excludes normal wear, impact damage, abusive conditions or products installed in abrasive, chemical or other exceedingly corrosive environments. In order to help preserve the integrity of the door's finish, cleaning of the door curtain is recommended during construction of the project and as part of the door's preventative maintenance program.

Electrical Components

The use of "motor by others" may void the product warranty if it is deemed that the electrical components not supplied by Cookson caused damage to the door / closure product.

The following exceptions apply to the electrical warranty:

Incoming line voltages are required to fall within ranges established by ANSI C84.1 (ANSI Standard for Electrical Power Systems and Equipment) and wiring must be connected in accordance with applicable standards established by the current edition of NFPA-70 (NEC) for commercial rolling door operators.

Electrical components supplied from LiftMaster, Micanan, Miller Edge and Simu will be subject to their manufacturers' standard warranties. Overloads, transformers, and logic boards are not subject to warranty as these items are subject to improper field wiring and or line voltage fluctuations.

Unauthorized modifications or damage as a result of improper wiring or line voltage fluctuations will void all electrical and possibly the product warranties.

Labor

Labor charges relating to electrical issues will be excluded from any job that was ordered as "motor by others". All labor requests must be made by an authorized Cookson dealer. Unauthorized labor to troubleshoot, repair components and or attempt to correct field issues will void all warranties.

Replacement Material

Replacement warranty material will be shipped via standard ground transportation. Expedited delivery charges will not be the responsibility of Cookson.

Warranty Support

For assistance with warranty issues, please contact Cookson's Customer Service Department at 800-390-8590 or 800-294-4358.

Job specific warranties, or warranties with obligations in addition to those listed above must be stated in writing and signed by The Cookson Company, Inc.

AN ISO 9001:2008 REGISTERED COMPANY

Phoenix Office: P.O. Box 23880, Phoenix, Arizona 85063-3880 • (602) 272-4244 • Fax (866) 448-6798 • www.cooksondoor.com
Rolling Doors • Fire Doors • Grilles • Counter Doors • Side Coiling Partitions